

The AI Search Playbook

Presented By:

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LIONBRIDGE

WATCH ON-DEMAND



## **OVERVIEW**

It feels like everything is changing with the advent of AI. We now have AI Search engines, providing more sophisticated, usable content for users. Providing answers rather than lists of links.

During this presentation we will **review what has changed**, we will see how that looks to users.

We will discuss **the rise of Al search engines** like Bing, Google, ChatGPT, and Perplexity and how the provision of answers impacts the user experience.

We will discuss how **content optimization is changing**, we will review the changes we need to make from a technical perspective.

We will look at how to **measure success** and the difficulties that currently presents.

### AI IN SEARCH

### **Evolution vs Revolution**

- Over the last 2 years we have seen some search engines evolve to using AI in their results.
- Bing was first with AI powered results and interesting ways of showing attribution.
- Google has evolved to having Al Overviews in most regions, EU as an exception due to regulations.
- We also see dedicated AI search engines, ChatGPT has brought out an AI search engine and there are AI search (answer) engines such as Perplexity.
- —O How do we optimize our content to perform in AI search and will this impact SEO performance.







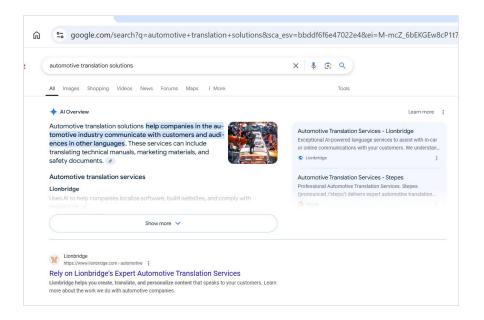


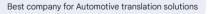


### WHAT IS SUCCESS

### **Changing Landscape**

- With the advent of AI search we need to redefine success.
- There will be a rise in zero click search results, which may mean a fall in visits, CTR will fall.
- Even with good attribution, users are slightly less likely to click through on an Al Overview than for a Featured Snippet.
- Regular organic links will be pushed further below the fold.
- Not all top of funnel traffic will be on your website, a user may carry out multiple zero click searches before they click on a website. When a user does land on the site, it will be important to convert that traffic.
- Success should be based on what is important to the business from the website.
  - Sales or leads as a measure of success aligns the SEO team with the sales team. Success for one, is success for both.
- We still want to rank for specific words, we see a correlation between articles which performed for Featured Snippets, now perform for AI Overviews.





The "best" company for automotive translation solutions really depends on your specific needs and priorities. However, here are some of the top companies in this field, each with their own strengths:

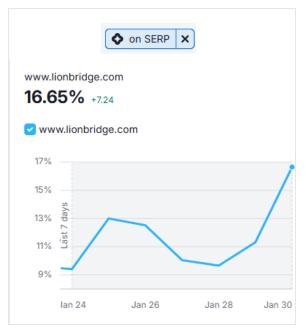
#### Top contenders:

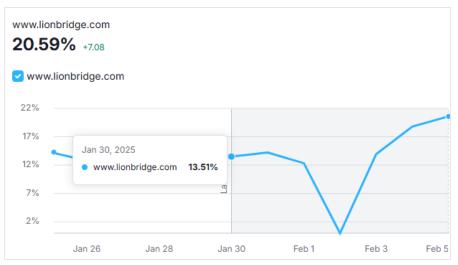
- Lionbridge: A well-established leader in the translation industry, Lionbridge has a strong focus
  on the automotive sector. They offer a wide range of services, including multilingual content
  creation, technical writing, SEO, and Al-powered translation. They have experience working
  with major automotive brands like Audi, BMW, and Ford.
- CCJK Technologies: CCJK is known for its large network of native linguists and its expertise in translating technical documents, user manuals, and software interfaces for the automotive industry. They emphasize human translation to ensure accuracy and cultural relevance.
- Circle Translations: Circle Translations focuses specifically on the automotive sector, offering tailored translation services for car companies and dealerships. They prioritize accuracy and

### **TRACKING**

### Measuring the Unknown

- With the volatility of Al Overviews, tracking success using ranking tools has been difficult.
- Even with a consistent overall performance, volatility at keyword level causes tracking issues.
- Semrush tracks the keywords which appeared <u>yesterday</u> in Al Overviews but the "historical" data is based on those keywords and not on the keywords which you were successful for <u>last week</u> or <u>last month</u>.
- Does success in Al Overviews improve your bottom line.
   If Al search engines are using your content, does that improve revenue or leads (it should do).
- It should enhance your brand reputation, if you are appearing consistently in AI Overviews, but we need to keep tracking so we understand how it impacts the bottom line.
- Currently that means regular manual checks, in particular, it is important to know how various Answer Engines present your content for branded queries.





#### what services do Lionbridge offer

#### Sources



#### Answer

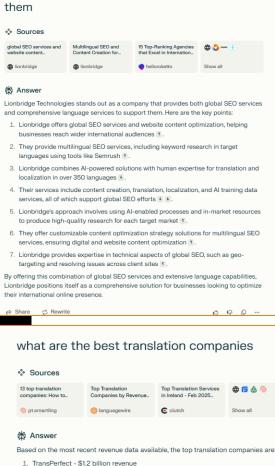
Lionbridge offers a wide range of services focused on global content solutions, translation, and localization. Their key services include:

- 1. Content Creation Services:
  - · Technical content creation and illustration
  - Marketing content creation
  - · eLearning and training content development
  - · Financial report writing
- 2. Translation and Localization Services:
  - Professional translation in over 350 languages
  - · Website and software localization
  - Video localization
  - Interpretation services, including on-demand interpretation
- 3. Content Optimization:
  - Global SEO services
  - Website content optimization
  - · Multicultural marketing services
- 4. Al-Powered Solutions:
  - Al translation services
  - · Machine translation with human post-editing
  - · Al training data services
- 5. Testing Services:





# What company provide global SEO services along with the language services to support them



2. LanguageLine Solutions - \$963 million revenue

5. Lionbridge Technologies - \$569.5 million revenue

These companies offer a wide range of translation and localization services:

4. Keyword Studios - \$861 million revenue

3. RWS - \$934.3 million revenue

What companies provide the best Al supported language

You're looking for the best in Al-powered language services! It's a dynamic field, but here are some companies consistently recognized for their strong Al integration and quality:

#### For Large-Scale, Enterprise Needs:

- Lionbridge: A giant in the industry, Lionbridge excels at combining AI with human expertise.
   They handle massive volumes of content, often for highly regulated industries like healthcare and finance, where accuracy is paramount. Their AI helps with everything from machine translation to quality assurance.
- TransPerfect: Another major player, TransPerfect leverages AI to streamline the entire
  translation process. Their GlobalLink platform uses AI for project management, translation
  delivery, and more. They're known for handling complex, multilingual projects with a hybrid
  approach of AI and human translators.

#### For High-Quality Machine Translation:

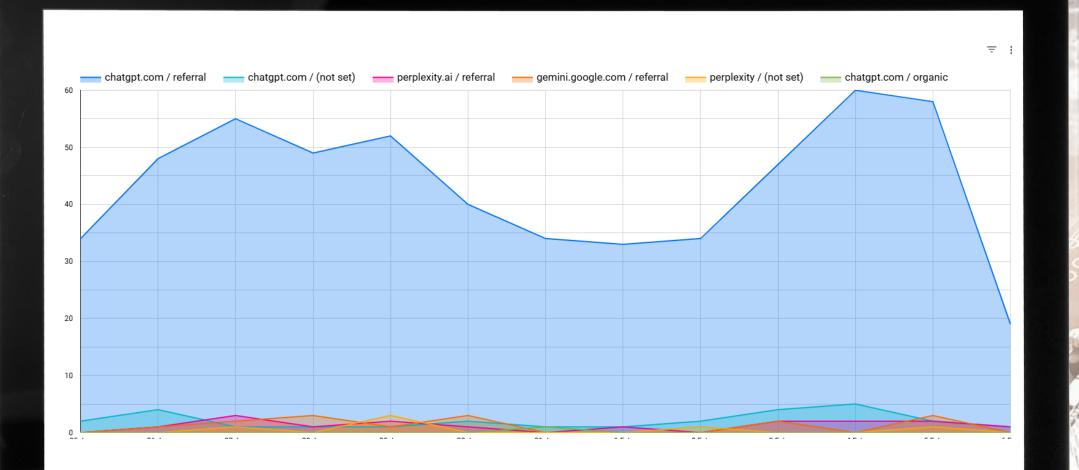
DeepL: DeepL is renowned for its exceptional machine translation quality. Their Al models are
trained on vast datasets, often producing translations that are more natural and nuanced than
other systems. If your priority is top-notch machine translation, DeepL is a strong
contender.

who provide enterprise level generative ai content creation and transcreation services

You're looking for enterprise-grade generative AI for content creation and transcreation (which is key – it's not just translation, but adapting content culturally). This is a specialized area, and the landscape is still developing, but here are some of the key players and approaches:

#### Companies with Strong Enterprise Focus:

- Lionbridge: Lionbridge is a large language services provider (LSP) that's heavily investing in Al.
   They are likely to be at the forefront of offering enterprise-level generative Al solutions,
   particularly for transcreation, given their experience with large-scale, complex projects. Their strength lies in combining Al with human expertise for quality assurance.
- TransPerfect: Another major LSP, TransPerfect is also exploring generative Al. Their GlobalLink
  platform is designed for enterprise-level content management and translation, and they are
  likely to integrate generative Al to enhance their offerings.
- RWS: RWS, a global language, content, and IP services provider, is actively working with AI and
  machine learning. They are well-positioned to provide enterprise solutions for both content
  creation and transcreation, particularly for technical and specialized content.



### **TECHNICAL OPTIMIZATION**

### **SEO vs AI SEO**

- We create optimized content for search engines, so what is different with an "answer" engine?
- Accessibility, there are more options for your robots.txt. Do you want to allow AI to train on your content, do you want AI to use your content for agents or for search.
  - Your robots.txt should reflect this.
- If you are following SEO best practice, not much has changed, just a shift in emphasis.
   A fast clean site with good navigation, optimized media and interesting content.
  - JavaScript may be hard for AI search engines to parse, avoid using it in navigation.
  - In a site which uses a lot of JavaScript, content may be obscured.
- Rich structured data is highly recommended, it was always useful for presenting your content to search engines, but it can also tell the AI bot about relationships between entities.
  - Search engines may not use relationship data, AI can use and understand relationship information.
  - If you have a structured data solution in place, revisit it and see what additional useful information you can include, particularly relationships.
  - You want the AI to understand your content better than the content of your competitor.
  - OpenGraph markup may be a useful for previews in AI results.
- If you have a documentation heavy site you may consider using an Ilms.txt to present your content to LLMs. It can also be used as an input file to an AI such as Claude.

# Disallow AI training from
# accessing sensitive information

User-agent: GPTBot

User-agent: Google-Extended

Disallow: /sensitive/

# Allow AI search and agent use

User-agent: OAI-SearchBot User-agent: ChatGPT-User User-agent: PerplexityBot

Allow: /

ervice	0 ERRORS 0 WARNINGS
@type	Service
name	Al Translation Services
serviceType	Al Translation Services
url	https://www.lionbridge.com/ai-translation-services/
description	Don't get left behind. Choose Lionbridge Al translation services to generate more
	multilingual content and cut costs and turnaround times.
image	
@type	ImageObject
url	https://www.lionbridge.com/content/dam/lionbridge/pages/ai-translation-
	services/reliable-ai-case-study-1-317x107.jpg
width	317
height	107
provider	
@type	LocalBusiness
name	Lionbridge
telephone	+1866-267-0437
image	
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url	https://www.lionbridge.com/content/dam/lionbridge/legacy/2019/02/Lionbridge-KG.jpg
width	0
height	0
address	
@type	PostalAddress
addressLocality	Waltham
addressRegion	Massachusetts
streetAddress	1050 Winter Street, Suite #2300
areaServed	
@type	State
name	Global

# WHAT DO AI SEARCH ENGINES SAY In their own words!

Can you provide me with instructions for how to rank well in .... search results.

#### To rank well in **Perplexity** search results:

- 1. Focus on high-quality, authoritative content: Perplexity prioritizes ranking content based on its helpfulness in answering user queries.
- 2. Optimize for user intent: Create content that addresses informational, navigational, transactional, and commercial intents.
- **3. Build site authority:** Increase the number and quality of backlinks to your site, as this is a notable ranking factor for Perplexity.
- **4. Improve online reputation:** Ensure positive reviews and ratings for your brand, as this affects Perplexity rankings.
- **5. Optimize for organic search:** There's a correlation between Perplexity's and Google's rankings, so maintain good SEO practices.
- 6. Create comprehensive, factual content: Perplexity emphasizes truthfulness and quality over quantity.
- **7. Structure content clearly:** Use proper formatting, headers, and paragraphs to make information easily extractable.
- 8. Include citations and references: Perplexity values content with credible sources and citations.
- **9. Focus on popular topics:** Perplexity currently prioritizes content at the head of the distribution curve, meaning widely searched topics.
- **10. Maintain consistency:** Regularly update your content to ensure it remains relevant and accurate, as Perplexity has no cut-off date for information.

By implementing these strategies, you can improve your chances of ranking well in Perplexity search results while providing valuable content on Al translation.

### Strategies to Rank Well in **ChatGPT** Search Results

#### 1. Write Clear, Structured Content

- Use headings (H1, H2, H3) and bullet points for readability.
- Ensure content is **fact-based and authoritative** to increase AI recognition.

#### 2. Use Natural Language & Conversational Tone

· All prefers content that resembles how people naturally ask and answer questions.

#### 3. Answer Popular Questions in Detail

- Provide well-researched answers to frequently asked questions.
- Include examples, comparisons, and real-world applications.

#### 4. Optimize for Long-Form & Comprehensive Responses

- Al models like ChatGPT prioritize in-depth, high-quality content.
- Aim for 1,500+ words if creating a detailed guide.

#### 5. Incorporate Relevant Keywords Naturally

• Avoid **keyword stuffing**—instead, use them **organically** within helpful explanations.

#### 6. Use Schema Markup (For Website Content)

• Implement FAQ schema and structured data to help AI understand your content better.

#### 7. Update Content Regularly

- · Al prefers fresh, up-to-date information.
- Revise content every few months with new Al translation advancements.

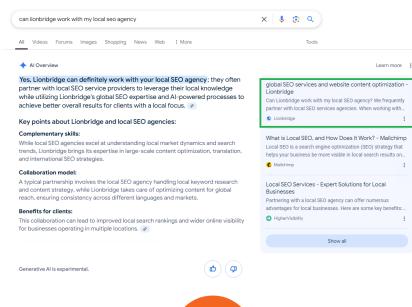
#### 8. Provide Comparisons & Lists

- Al likes **structured comparisons** (e.g., Al translation vs. human translation).
- Lists like "Top 5 Al Translation Tools" perform well.

### **CONTENT OPTIMIZATION**

### Does our approach to content need to change?

- If the "answers" to queries are to be given directly in AI search results, what type of content will drive traffic to your website.
- If a user is engaging with Al content, you still want to be the source for that content.
  - Should you still invest in FAQ type content or short form answers?
  - Should you focus on long-form content?
- Ensure the web pages are well structured, good headings, short paragraphs.
- Optimizing for a Chatbot, dedicate some effort towards conversational content.
- If you want to perform in a specific search engine such as Perplexity, use it for keyword research and a list of relevant questions.
- When a user comes to the end of their informational journey, they will still (usually) need to convert on a website.
  - A product page visit may not be at the end of an on-site user journey, much of the user journey may have happened in an AI conversation.
  - Will users trust the AI or will they then need to do some on-site research. Ensure that even on a product page you have good navigation to informational content about the product.
- According to a First Page Sage report CTR from the first 2 Al Overview positions are 1<sup>st</sup> 38.9% and 2<sup>nd</sup> 29.5%, not as good as Featured Snippets which are 1<sup>st</sup> 42.9% and 2<sup>nd</sup> 27.4%, not as good as Organic 1<sup>st</sup> 39.8% but Al Overview CTR is quite high for the first 2 (immediately visible) results.





### Can Lionbridge work with my local SEO agency?

We frequently partner with local SEO services agencies. When working with them, we leverage their local knowledge and use our expertise and AI-enabled process to help enhance their local successes into global SEO achievements. Similarly, we often work with in-house SEO and content optimization teams. We leverage their local and brand knowledge for international SEO

### **CONTENT OPTIMIZATION**

### What should content look like?

- Content can be more in-depth, Al can understand context, so give it context, don't just tell it a fact, explain the fact, the nuances, the reasoning behind it.
- If you have been optimizing your content for voice search and featured snippets, you are probably most of the way towards optimizing for AI.
- All the usual SEO approaches are still valid, there is a correlation between ranking highly and appearing in AI Overviews.
- Good meta data is still going to be a factor, it's still heavily used within Al Overviews and either meta data or OG tags will be used when Als are sharing content.
- Good use of headings to structure the on-page text.
- Well researched keywords and answering the questions your target audience are asking in each market.

Learn more

#### Azure Al Language

Azure Al Search. Global. Microsoft 365. Azure Al Language.

Create high-quality copilots and generative Al applications for...



Microsoft Azure

:

#### How Generative Al Will Impact Delivery of Language Services

Generative Artificial Intelligence: A New Era in the Delivery of Language Services. These revolutionary AI systems are taking...



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### The Role of Generative AI in Language Services: Innovation and ...

The Role of Generative AI in Language Services: Innovation and Localization. ... The global expansion of businesses has put...

S Lion People Global

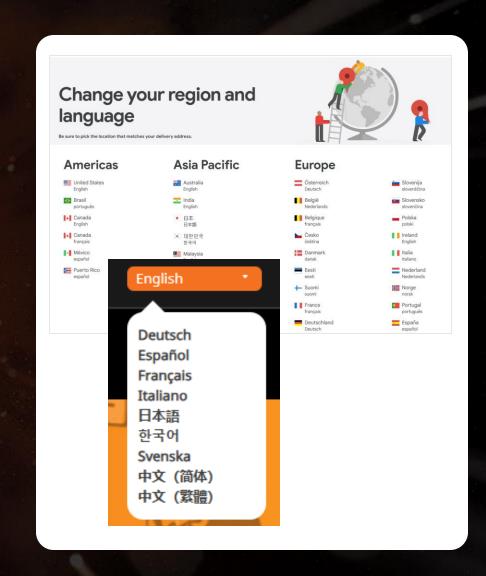
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Show all

### INTERNATIONAL CONTENT

### For Multilingual Websites

- Create strong, useful, local content in-language and in-region that adds value.
- Do local research, users in different markets have different questions.
- On key pages, go beyond translation, consider the source text as inspiration rather than blindly translating. All can help!
- If you are targeting by language, consider articles targeting different markets.
  - If you are targeting German, consider some content targeting Austrian or Swiss users directly. Local research, local answers.
- The EU has local legislation which means AI Overviews are not available, Gemini is, as are Perplexity and ChatGPT Search.
  - Perplexity has different results for product search outside of the US (or inside the EU).
- If you are based in the EU and targeting the US, track what US users are seeing and remote into the US to do any manual research.



# **CONCLUSIONS** If you think you are already doing SEO best practice, not much has to change. Expand your research tools to include Al search engines, but don't abandon your current approach to research (supplement, don't replace). Ensure your site is fast and clean and uses rich structured data. Measure what you can, measure and test regularly to see how Al search engines view your brand. Reviews and ratings along with other UGC e.g. Reddit is becoming more important. Make room for conversational content in your strategy. Al SEO best practice is not going to have a negative impact on SEO, it is just building on the current approach. Keep researching, this is a volatile industry right now, you need to stay informed.



